



Davis Professional Services

Davis Professional Services (DPS) is an Atlanta-based, minority woman-owned management consulting firm that provides business consulting and IT staffing services to commercial organizations and government agencies. Our team is skilled at assessing our clients' environments, performing strategic analysis, and working together with our clients to identify the best solutions to help them achieve measurable results. We collaborate with our clients to improve quality of services to their customers, create efficiencies, and achieve cost savings.

CONTACT

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CLIENTS

- Alabama Power Company
- Georgia Power Company
- RentPath
- KPMG
- Purchasing Power, LLC
- TJFACT, LLC
- Sitel Corporation
- Hewlett Packard

CODES

NAICS Codes:

541611, 541613, 561422, 541820, 611430,
541618, 541910, 541511, 541690

PSC Codes:

R408, R422, R426, R499, R701, R708

DUNS Number: **Cage Code:**

080549531

7TVG9

Certifications:

WOSB, MBE, DBE, WBENC,
City of Atlanta AABE/FBE

KEY SERVICES



Marketing

- Content Marketing and Promotion
- Client Story/Case Study Creation
- Copy Writing/Editing
- Digital Marketing
- Product Marketing Support



Contact Center Operations

- Performance Management Programs
- Quality Programs
- Management Reporting
- Work Analysis Initiatives
- Standard Operating Procedures
- Customer Services Process Development
- Knowledge Management Support



Project Management

- Cross-Functional Program Management
- Thought Leadership Development
- Client Story Development



Training

- Curriculum Development
- User Manuals
- Training Tools
- End User Training

